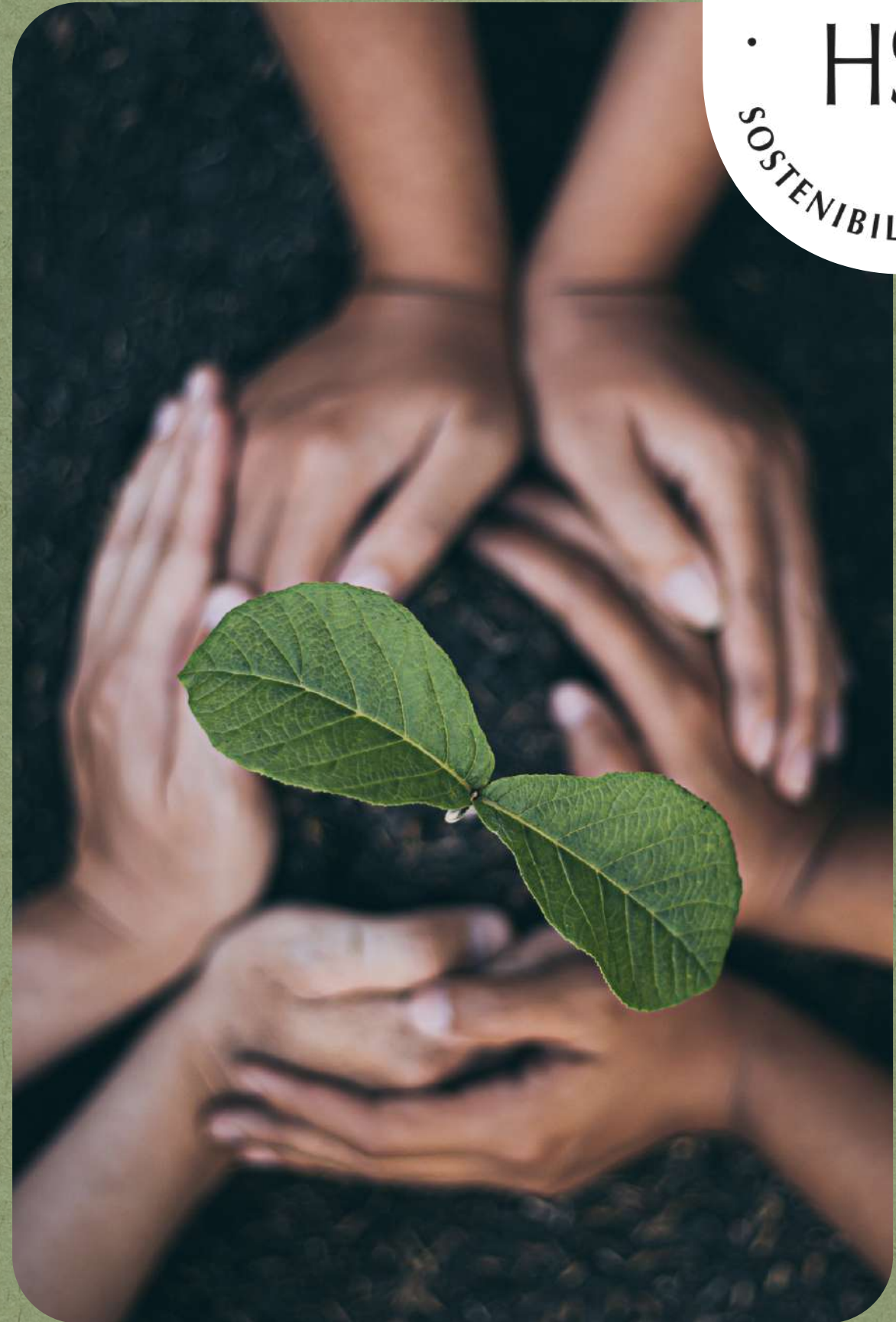


Building a better world together

Hoteles Santos 
SOSTENIBILIDAD Y RSC



Our commitment

At Hoteles Santos, we are highly committed to the environment and society. For this reason, in March 2022, we founded our own Sustainability and Corporate Social Responsibility Committee.

To our clients

We offer high-quality experiences, seeking to personalise your stay and exceed your expectations through excellent service and first-rate facilities.

To society

We make it possible for the destinations where we have hotels to become a meeting point to attract and generate development in a sustainable and responsible manner.

To the environment

We do our part to protect the environment because we want future generations to enjoy what we have always had. This is why we monitor the impact of our activity and promote awareness of sustainability.



To our suppliers

Using our know-how, we help establish lasting relationships based on trust, respect and mutual benefit, creating links that ensure mutual growth.

To our employees

Our established family business strives to offer employees the chance to develop professionally, both through additional training opportunities and through social activities that generate a culture of teamwork and achievement.

To our owners and partners

We do everything possible to make the company's investment profitable and ensure its success.



Main measures





ZERO PLASTIC

We are withdrawing all single-dose plastic-containing products from our gastronomic points, and we are also combatting single-use plastics with a new sustainable cardboard water container, water machines for use at breakfast and cardboard coffee cups.



AMENITIES

To use as little plastic as possible, we are removing single-dose plastic-containing products from all amenities and installing dispensers with the help of exceptional suppliers that help us maintain their quality.



ELECTRIC MOBILITY

The sale of electric cars has grown in recent years and will continue to do so in the coming years. This is why all our hotels have charging points for these vehicles, intended to reduce CO2 emissions.



SUSTAINABLE CORNER

Our customers can enjoy buffet breakfasts at "Sustainable Corner", where they will find local, seasonal food that is produced sustainably with optimised packaging formats.



RENEWABLE ENERGY

In 2022, we signed a 10-year strategic contract to use 100% renewable energy and cover the electricity demand of all our hotels. To do this, solar panels are gradually being installed in our establishments.



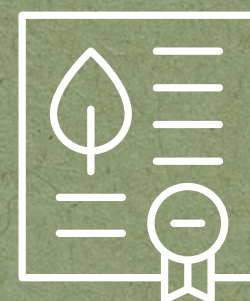
GREEN CHEMICALS

Our chemical cleaning products are as environmentally friendly as possible and much less harmful to health and the environment than other brands. We also clean with ozone, which acts as a powerful disinfectant.



PAPER FREE

The use of thousands of sheets of paper every day causes serious damage to the environment. For this reason, Hoteles Santos is moving towards a completely paper-free culture and only uses recycled paper for clients who stay at our establishments.



CERTIFICATIONS

Many certificates demonstrate our commitment to the environment and society and help us meet international requirements. Among these is the Ecostars certificate, which is awarded based on the environmental impact per stay.



CSR

As part of our Corporate Social Responsibility policy, we work with numerous organisations, associations and NGOs that provide solutions, improvements and support in multiple areas of society, with the ultimate goal of creating a better world.



Thank you.

Hoteles SantoS 
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